

## **Forward-Looking Statement**



We base all statements contained in this presentation that are not historic facts on our current expectations. Such statements are forward-looking in nature (as defined in the Private Securities Litigation Reform Act of 1995) and necessarily involve risks and uncertainties. Forward-looking statements we make may be identified by our use of words such as "will," "expect," "intend," "plan," "anticipate," "believe," "seek," "estimate" and similar expressions. Our actual results could vary materially from our forward-looking statements. The factors that could cause our actual results to vary materially from the forward-looking statements we have previously made include, but are not limited to, prolonged economic challenges resulting from the COVID-19 pandemic, adverse litigation and other trends that could increase our loss costs (including labor shortages and escalating medical, automobile and property repair costs), adverse and catastrophic weather events, our ability to maintain profitable operations (including our ability to underwrite risks effectively and charge adequate premium rates), the adequacy of the loss and loss expense reserves of our insurance subsidiaries, the availability and successful operation of the information technology systems our insurance subsidiaries utilize, the successful development of new information technology systems to allow our insurance subsidiaries to compete effectively, business and economic conditions in the areas in which we and our insurance subsidiaries operate, interest rates, competition from various insurance and other financial businesses, terrorism, the availability and cost of reinsurance, legal and judicial developments including those related to COVID-19 business interruption coverage exclusions, changes in regulatory requirements, our ability to attract and retain independent insurance agents, changes in our A.M. Best rating and the other risks that we describe from time to time in our filings with the Securities and Exchange Commission. We disclaim any obligation to update such statements or to announce publicly the results of any revisions that we may make to any forward-looking statements to reflect the occurrence of anticipated or unanticipated events or circumstances after the date of such statements.

Reconciliations of non-GAAP data are included in the financial supplement section of this presentation.

# **Company Overview**



Donegal Group Inc. is an insurance holding company whose insurance subsidiaries and affiliates offer commercial and personal lines of property and casualty insurance to businesses and individuals in 24 Mid-Atlantic, Midwestern, New England, Southern and Southwestern states through approximately 2,300 independent insurance agencies.

The Company offers full lines of commercial products (approx. 62% of 2021 NPW) and personal products (approx. 38% of 2021 NPW), including commercial multi-peril, automobile, homeowners, workers' compensation and other coverages.

## Strategies to Provide Value to Stakeholders



Achieving sustained excellent financial performance

Strategically modernizing our operations and processes to transform our business

Capitalizing on opportunities to grow profitably

Delivering a superior experience to our agents and policyholders

Maintaining underwriting discipline and premium rate adequacy

Utilizing data analytics and predictive modeling tools to inform risk selection and pricing decisions Implementing new systems to streamline business processes and workflows and enhance data analytics

Expanding focus on process excellence to identify opportunities for operational efficiencies

Continuing expansion within existing markets through independent agents

State-specific strategies for growth or reduction of premiums, agency distribution and enhanced profit Ensuring "ease of doing business" through automated agency portals and interfaces

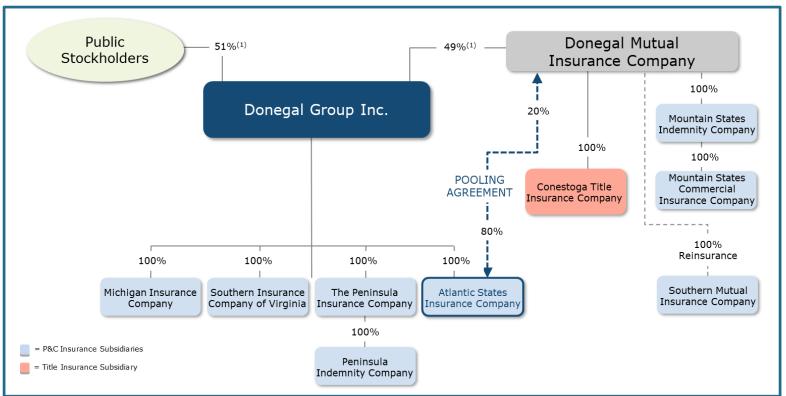
Responsive claims service, underwriting and customer support

Continued shift to a higher proportion of commercial lines

# Significant Benefits to Shareholders from Mutual Relationship



- Pooling agreement fosters an environment of continuity and maintains superior employee relations in which the business can grow.
- Shared combined business plan to enhance market penetration and underwriting profitability.
- Product offerings are complementary, offering a broad range of products that expands our ability to service accounts.



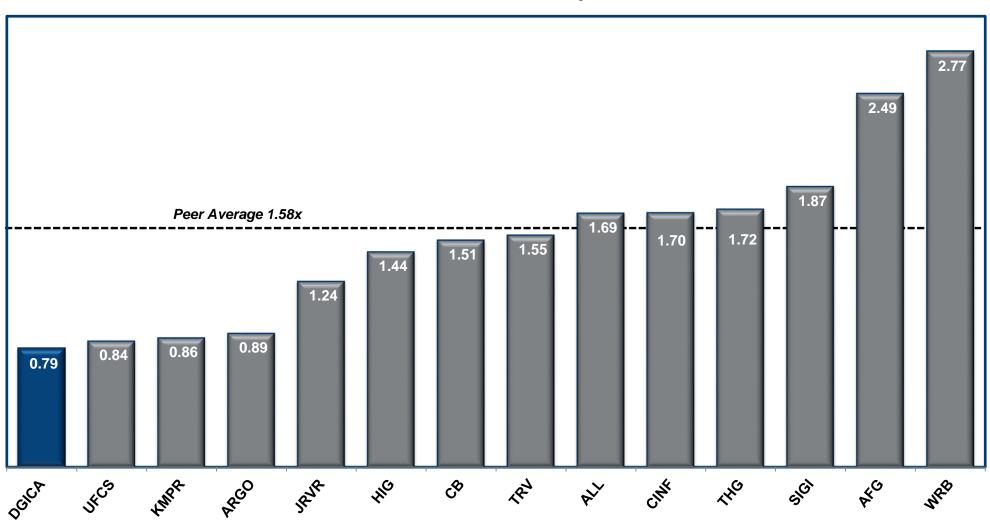


<sup>&</sup>lt;sup>1</sup>Because of the different relative voting power of Class A common stock, public stockholders hold approximately 30% if the aggregate voting power of the combined classes. Donegal Mutual holds approximately 70% of the aggregate voting power of the combined class.

### **Valuation vs. Multi-Line Insurers**



#### **Price-to-Book Multiple**



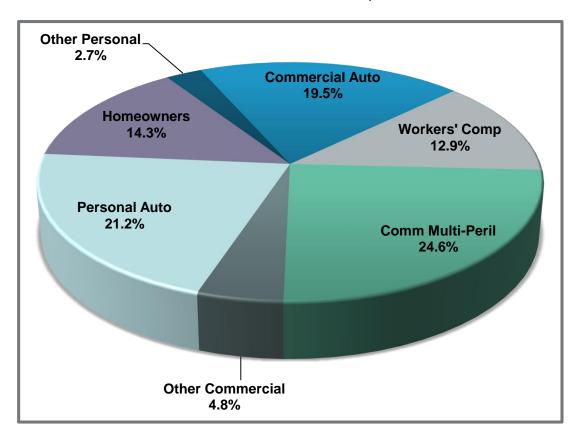
DGICA: Price as of 4/18/2022 and Book Value as of 3/31/2022 Peer Data Source: FactSet; Price as of 4/18/2022 and Book Value as of 12/31/2021

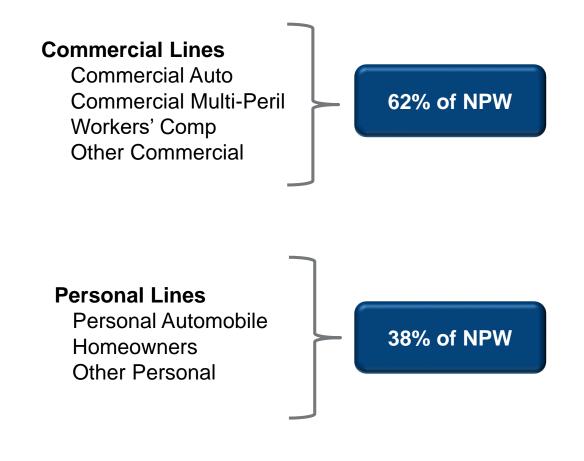
### **Mix of Commercial and Personal Lines**



# Net Premiums Written by Line of Business

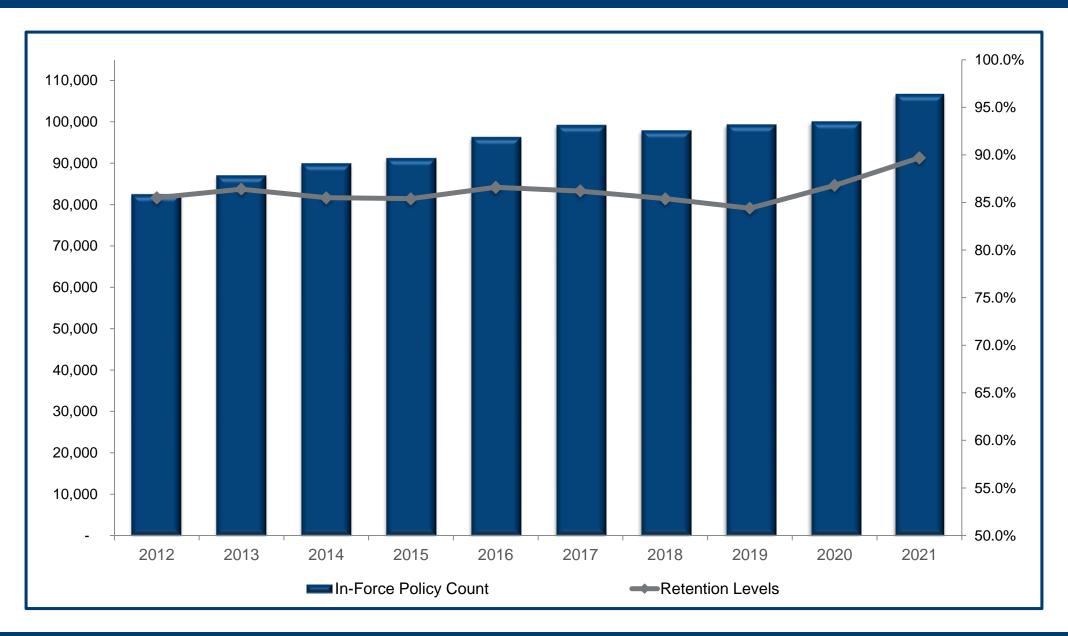
Year Ended December 31, 2021





# **Continued Growth in Commercial Lines**





#### First Quarter 2022 – Overview



Solid Retention

**Underwriting Results** 

Diversified Investment Portfolio

Net Premiums Earned

\$199.2M

6.4%

vs. Q1'21

**Loss Ratio** 

**59.2%** 

4.5 pts

vs. Q1'21

**Expense Ratio** 

35.8%

(1.7 pts)

vs. Q1'21

Net Investment Income

\$7.9M

4.6%

vs. Q1'21

Investment Yield

2.5%

**No Change** 

vs. Q1'21

Percentage change is reflective of Better/(Worse)

Underwriting results reflect continued net favorable development of reserves for losses incurred in prior accident years and lower-than-average weather-related loss activity

# Financial Results – First Quarter 2022



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(dollars in thousands, except per share data)	Q1'22	Q1'21	Change
Net Premiums Written	\$218,442	\$215,862	1.2%
Net Premiums Earned	\$199,249	\$187,252	6.4%
			Better/(Worse)
Loss Ratio	59.2%	63.7%	4.5 pts
Weather	4.0%	3.7%	(0.3 pts)
Prior Accident Year Development Adverse/(Favorable)	(8.3)%	(4.4)%	3.9 pts
Large Fire Losses	4.8%	5.5%	0.7 pts
Expense Ratio	35.8%	34.1%	(1.7 pts)
<u>Dividend Ratio</u>	<u>0.8%</u>	<u>0.7%</u> (0.1 p	
Combined Ratio	95.8%	98.5%	2.7 pts
Net Investment Income	\$7,859	\$7,511	4.6%
Net Income	\$13,145	\$10,530	24.8%
Per Share – Class A (Diluted)	\$0.43	\$0.35	22.9%
Book Value	\$16.72	\$17.29	(3.3%)

# **Results by Line of Business**



- Strong premium retention and solid Q1'22 renewal rate increases of 8.2% in Commercial Lines (excluding Workers' Comp)
- Modest increases in new business from new product launch and renewal rate increases of 5.9% in legacy accounts to maintain a profitable book of business in Personal Lines

	Net Premiums Written			Statutory Combined Ratio			
(\$ in millions)	Q1'22	Q1'21	Change Better/(Worse)	Q1'22	Q1'21	Change Better/(Worse)	
Commercial Lines - Total	\$146.8	\$144.4	1.7%	93.5%	99.3%	5.8 pts	
Automobile	\$48.6	\$47.2	2.9%	89.1%	102.3%	13.2 pts	
Workers' Compensation	\$32.9	\$34.9	(5.8)%	97.0%	95.4%	(1.6 pts)	
Commercial Multi-peril	\$54.2	\$51.8	4.6%	99.7%	107.7%	8.0 pts	
Other	\$11.1	\$10.5	6.3%	72.4%	60.1%	(12.3 pts)	
Personal Lines - Total	\$71.6	\$71.4	0.3%	94.8%	92.6%	(2.2 pts)	
Automobile	\$42.2	\$43.0	(1.8)%	93.5%	93.4%	(0.1 pt)	
Homeowners	\$23.5	\$22.7	3.6%	108.0%	94.7%	(13.3 pts)	
Other	\$5.9	\$5.7	2.1%	43.8%	76.9%	33.1 pts	
Total Lines	\$218.4	\$215.9	1.2%	94.1%	96.5%	2.4 pts	

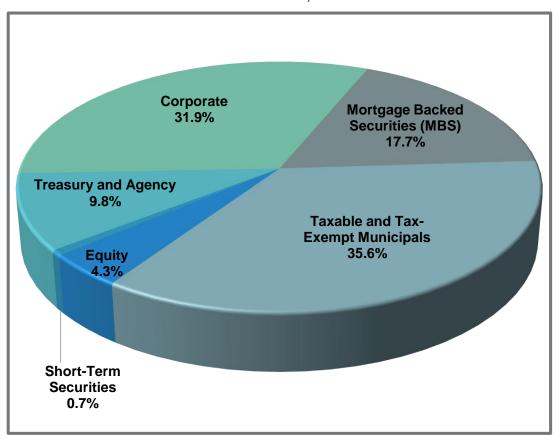
Certain components may not foot due to rounding.

# **Conservative Investment Strategy**



**\$1.3 Billion in Invested Assets** 

As of March 31, 2022

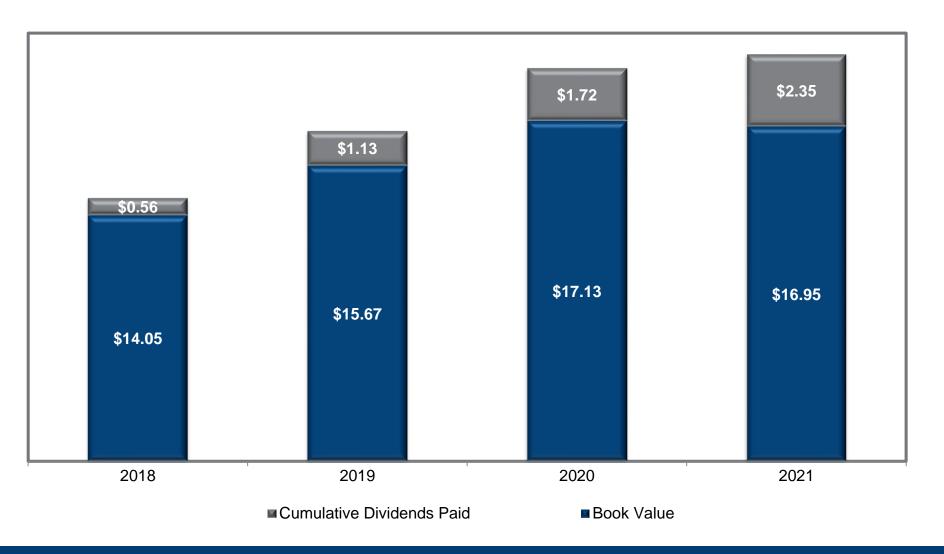


- Investment portfolio emphasizes on highquality fixed-income securities
- "Laddering" structure provides additional measure of liquidity
- Added assets to mortgage-backed portfolio for less exposure in a volatile market
- Reinvestment rate exceeds rate received on maturing assets

# Increasing Stockholder Value Over Time



Strategic corporate initiatives implemented beginning in 2018 continue to drive operating improvements



### **Investment Thesis**



- Well-established regional insurance group with a diverse book of business including both commercial and personal lines
- Continuing the shift in our mix of business with emphasis on commercial lines while strategically stabilizing personal lines to maintain a profitable book of business that will increase stockholder value over time
- Focusing on achieving sustained excellent financial performance, modernizing our
  operations and processes to transform our business, capitalizing on opportunities to
  grow profitably and delivering a superior experience to our agents and policyholders
- Maintaining our highly responsive service levels as a key underlying force that contributes to solid growth in our commercial lines of business

# **Contact Information**





#### **Definitions of Non-GAAP Financial Measures**



We prepare our consolidated financial statements on the basis of GAAP. Our insurance subsidiaries also prepare financial statements based on statutory accounting principles state insurance regulators prescribe or permit ("SAP"). In addition to using GAAP-based performance measurements, we also utilize certain non-GAAP financial measures that we believe provide value in managing our business and for comparison to the financial results of our peers. These non-GAAP measures are net premiums written, operating income or loss and statutory combined ratio.

Net premiums written and operating income or loss are non-GAAP financial measures investors in insurance companies commonly use. We define net premiums written as the amount of full-term premiums our insurance subsidiaries record for policies effective within a given period less premiums our insurance subsidiaries cede to reinsurers. We define operating income or loss as net income or loss excluding after-tax net investment gains or losses, after-tax restructuring charges and other significant non-recurring items. Because our calculation of operating income or loss may differ from similar measures other companies use, investors should exercise caution when comparing our measure of operating income or loss to the measure of other companies.

# **Financial Supplement**



#### Reconciliation of net premiums earned to net premiums written:

		Three Months Ended March 31,					
	2022		2021		% Change		
	(dollars in thousands)						
Reconciliation of Net Premiums							
Earned to Net Premiums Written							
Net premiums earned	\$	199,249	\$	187,252	6.4%		
Change in net unearned premiums		19,193		28,610	-32.9		
Net premiums written	\$	218,442	\$	215,862	1.2%		
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#### Reconciliation of net income to operating income:

	Three Months Ended March 31,					
	2022		2021		% Change	
	(dollars in thousands, except per share					
			an	nounts)		
Reconciliation of Net Income						
to Non-GAAP Operating Income						
Net income	\$	13,145	\$	10,530	24.8%	
Investment losses (gains) (after tax)		60		(1,951)	NM	
Non-GAAP operating income	\$	13,205	\$	8,579	53.9%	
Per Share Reconciliation of Net Income						
to Non-GAAP Operating Income						
Net income – Class A (diluted)	\$	0.43	\$	0.35	22.9%	
Investment losses (gains) (after tax)		-		(0.06)	NM	
Non-GAAP operating income – Class A	\$	0.43	\$	0.29	48.3%	
Net income – Class B	\$	0.39	\$	0.32	21.9%	
Investment losses (gains) (after tax)		-		(0.06)	NM	
Non-GAAP operating income – Class B	\$	0.39	\$	0.26	50.0%	

NM = Not meaningful