

#### **Safe Harbor**



We base all statements contained in this release that are not historic facts on our current expectations. Such statements are forward-looking in nature (as defined in the Private Securities Litigation Reform Act of 1995) and necessarily involve risks and uncertainties. Forward-looking statements we make may be identified by our use of words such as "will," "expect," "intend," "plan," "anticipate," "believe," "seek," "estimate" and similar expressions. Our actual results could vary materially from our forward-looking statements. The factors that could cause our actual results to vary materially from the forward-looking statements we have previously made include, but are not limited to, adverse litigation and other trends that could increase our loss costs (including social inflation, labor shortages and escalating medical, automobile and property repair costs), adverse and catastrophic weather events (including from changing climate conditions), our ability to maintain profitable operations (including our ability to underwrite risks effectively and charge adequate premium rates), prolonged economic challenges resulting from the COVID-19 pandemic, the adequacy of the loss and loss expense reserves of our insurance subsidiaries, the availability and successful operation of the information technology systems our insurance subsidiaries utilize, the successful development of new information technology systems to allow our insurance subsidiaries to compete effectively, business and economic conditions in the areas in which we and our insurance subsidiaries operate, interest rates, competition from various insurance and other financial businesses, terrorism, the availability and cost of reinsurance, legal and judicial developments including those related to COVID-19 business interruption coverage exclusions, changes in regulatory requirements, our ability to attract and retain independent insurance agents, changes in our A.M. Best rating and the other risks that we describe from time to time in our filings with the Securities and Exchange Commission. We disclaim any obligation to update such statements or to announce publicly the results of any revisions that we may make to any forward-looking statements to reflect the occurrence of anticipated or unanticipated events or circumstances after the date of such statements.

Reconciliations of non-GAAP data are included in the financial supplement section of this presentation.

## **Company Overview**



Donegal Group Inc. is an insurance holding company whose insurance subsidiaries and affiliates offer commercial and personal lines of property and casualty insurance to businesses and individuals in 23 Mid-Atlantic, Midwestern, New England, Southern and Southwestern states through approximately 2,200 independent insurance agencies.

The Company offers full lines of commercial products (approx. 59% of 2023 NPW) and personal products (approx. 41% of 2023 NPW), including commercial multi-peril, automobile, homeowners, workers' compensation and other coverages.

### Strategies to Provide Value to Stakeholders



Achieving sustained excellent financial performance

Strategically modernizing our operations and processes to transform our business

Capitalizing on opportunities to grow profitably

Delivering a superior experience to our agents and policyholders

Maintaining underwriting discipline and premium rate adequacy

Implementing new systems to streamline business processes and workflows and enhance data analytics

Continuing expansion within existing markets through independent agents

Ensuring "ease of doing business" through automated agency portals and interfaces

Utilizing data analytics and predictive modeling tools to inform risk selection and pricing decisions

Expanding focus on process excellence to identify opportunities for operational efficiencies

State-specific strategies for growth or reduction of premiums, agency distribution and enhanced profit

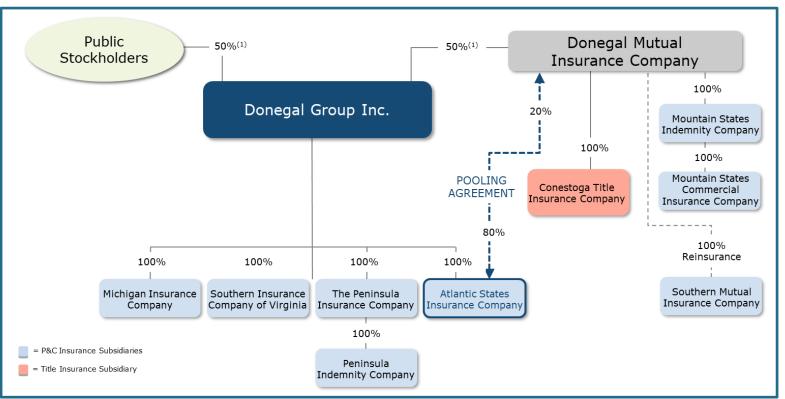
Responsive claims service, underwriting and customer support

Continued emphasis on growing commercial lines while maintaining a profitable book of personal lines

## Significant Benefits to Shareholders from Mutual Relationship



- Pooling agreement fosters an environment of continuity and maintains superior employee relations in which the business can grow.
- Shared combined business plan to enhance market penetration and underwriting profitability.
- Product offerings are complementary, offering a broad range of products that expands our ability to service accounts.



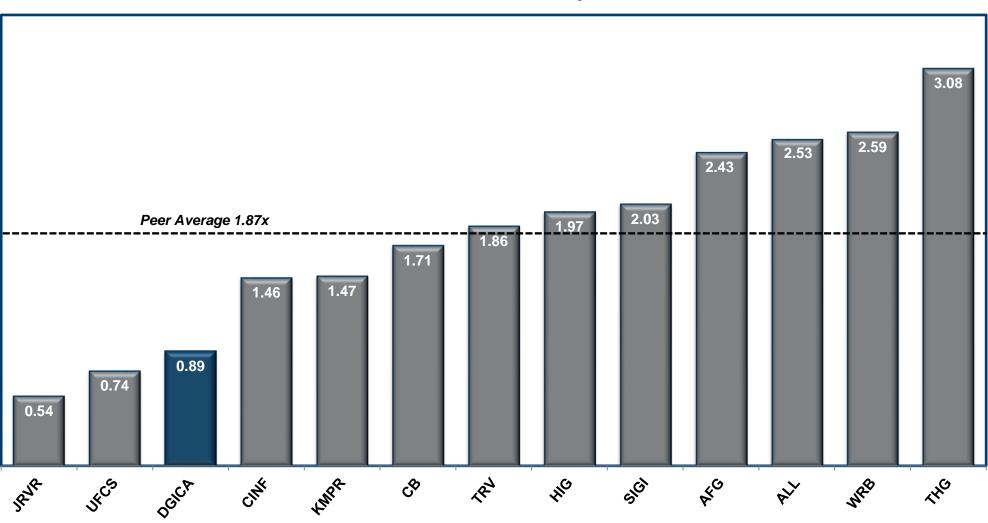


<sup>1</sup>Because of the different relative voting power of Class A common stock and Class B common stock, public stockholders hold approximately 29% of the aggregate voting power of the combined classes and Donegal Mutual holds approximately 71% of the aggregate voting power of the combined classes.

#### **Valuation vs. Multi-Line Insurers**



#### **Price-to-Book Multiple**



DGICA: Price and Book Value as of 06/30/2024

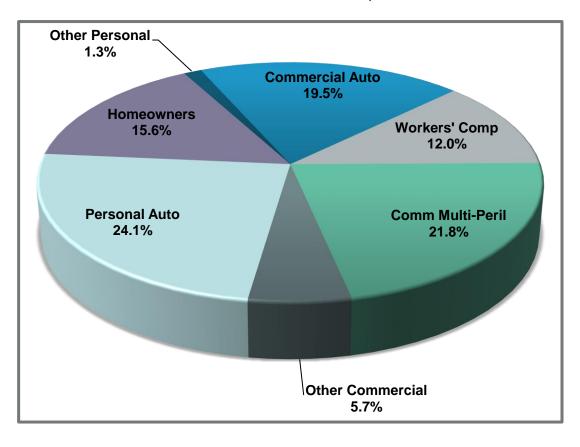
Peer Data Source: FactSet; Price as of 06/30/2024 and Book Value as of latest reported quarter as of 07/19/2024.

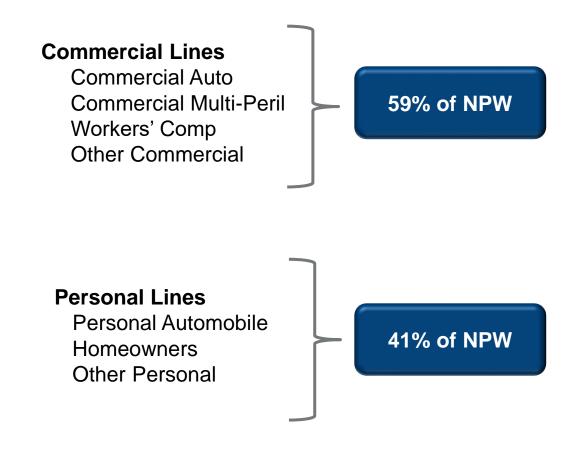
#### Mix of Commercial and Personal Lines



# Net Premiums Written by Line of Business

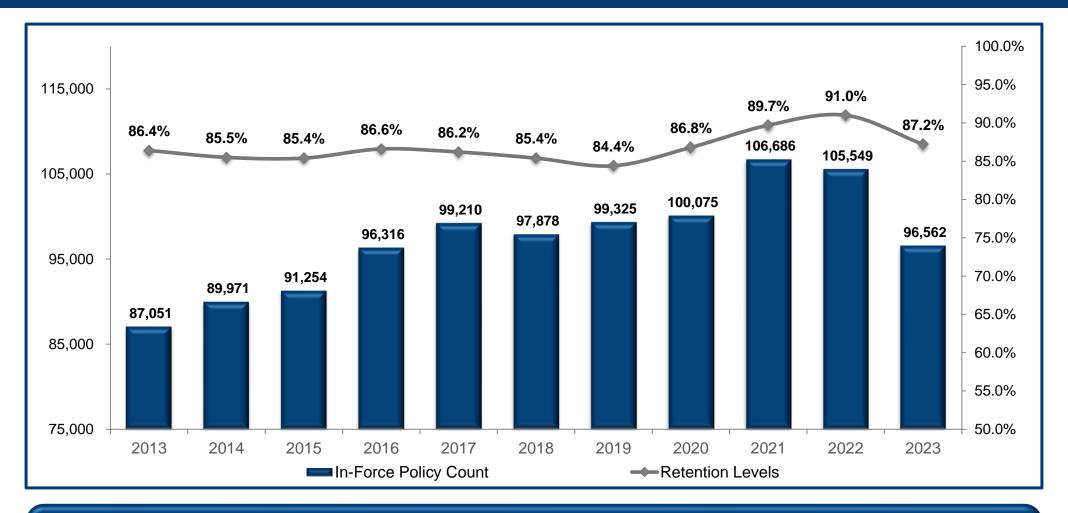
Year Ended December 31, 2023





## **Continued Emphasis on Growth in Commercial Lines**





#### **Strategic Initiatives to Increase Long-Term Profitability**

- Strategic non-renewal actions in Georgia and Alabama completed in Q2 2024.
- Intentional underwriting actions to non-renew underperforming individual accounts/classes of business.
  - · Conservatively underwriting select new business premium.

#### Second Quarter 2024 – Overview



## Solid Premium Growth

#### **Underwriting Results**

## High-Quality Investment Portfolio

Net Premiums Earned

\$234.3M

8.3%

vs. Q2'23

Loss Ratio

70.6%

(0.7 pts)

vs. Q2'23

Expense Ratio

31.9%

2.3 pts

vs. Q2'23

Net Investment Income

\$11.1M

9.0%

vs. Q2'23

Avg. Investment Yield

3.3%

20 bps

vs. Q2'23

Percentage change is reflective of Better/(Worse)

Premium growth primarily attributable to strong average renewal premium increases.

## Financial Results – Second Quarter 2024



(dollars in thousands, except per share data)	Q2'24	Q2'23	Change
Net Premiums Written	\$247,189	\$226,512	9.1%
Net Premiums Earned	\$234,311	\$216,260	8.3%
			Better/(Worse)
Loss Ratio	70.6%	69.9%	(0.7 pts)
Core	55.0%	55.0%	flat
Weather	10.6%	9.1%	(1.5 pts)
Large Fire Losses	5.3%	5.9%	0.6 pts
Prior Accident Year Development Adverse/(Favorable)	(0.3%)	(0.1%)	0.2 pts
Expense Ratio	31.9%	34.2%	2.3 pts
Dividend Ratio	<u>0.5%</u>	<u>0.6%</u>	<u>0.1 pts</u>
Combined Ratio	103.0%	104.7%	1.7 pts
Net Investment Income	\$11,068	\$10,157	9.0%
Net Income	\$4,153	\$1,997	108.0%
Per Share - Class A (Diluted)	\$0.13	\$0.06	116.7%
Book Value Per Share	\$14.48	\$14.68	(1.4%)

## **Second Quarter 2024 - Results by Line of Business**



- Continued renewal premium increases averaging ~11% (13% excl. workers' compensation).
- Commercial lines net premiums written increased \$9.4 million, or +7.1%, primarily attributable to new business writings, strong premium retention, and a continuation of renewal premium increases averaging 11.8%, excluding workers' compensation
  - Completed exit of commercial lines business in Georgia and Alabama during the quarter.
  - Excluding Georgia and Alabama, commercial lines net premium written growth was 10.4% for the quarter.
- Personal lines net premiums written increased \$11.3 million, or +12.1%, primarily attributable to a continuation of renewal premium rate increases and strong policy retention.

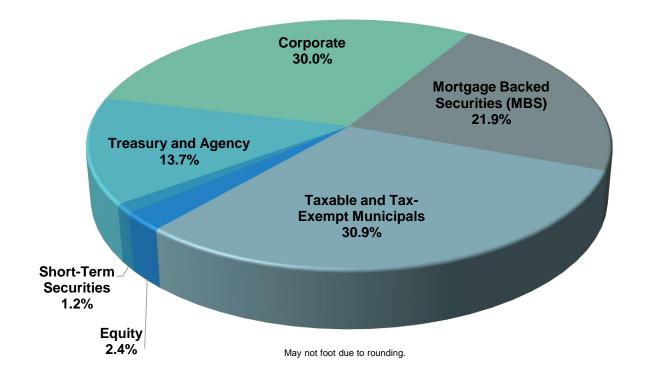
	Ne	t Premiums W	/ritten	Statut	Ratio	
(\$ in millions)	Q2'24	Q2'23	Change Better/(Worse)	Q2'24	Q2'23	<b>Change</b> Better/(Worse)
Commercial Lines – Total	\$142.2	\$132.9	7.1%	104.9%	103.6%	(1.3 pts)
Automobile	\$47.1	\$45.2	4.1%	93.5%	101.9%	8.4 pts
Workers' Compensation	\$27.6	\$27.7	(0.5%)	117.0%	95.7%	(21.3 pts)
Commercial Multi-peril	\$55.9	\$46.8	19.3%	110.6%	111.8%	1.2 pts
Other	\$11.7	\$13.1	(10.4%)	94.3%	95.7%	1.4 pts
Personal Lines - Total	\$104.9	\$93.6	12.1%	98.6%	104.3%	5.7 pts
Automobile	\$62.4	\$53.3	17.1%	95.6%	104.4%	8.8 pts
Homeowners	\$39.6	\$37.2	6.4%	103.1%	103.4%	0.3 pts
Other	\$2.9	\$3.1	(6.1%)	104.7%	105.9%	1.2 pts
Total Lines	\$247.2	\$226.5	9.1%	102.2%	103.8%	1.6 pts

## **Conservative Investment Strategy**



#### **\$1.3 Billion in Invested Assets**

As of June 30, 2024



- Quarterly net investment income increased
   9.0% to \$11.1 million.
- Investment portfolio emphasizes on highquality fixed-income securities.
- "Laddering" structure provides additional measure of liquidity.
- Q2 2024 reinvestment rate of 5.76% exceeded rate received on maturing assets by ~142 basis points.

#### **Investment Thesis**



- Well-established regional insurance group with a diverse book of business including both commercial and personal lines
- Continuing the optimization of our mix of business with emphasis on commercial lines
  while strategically stabilizing personal lines to maintain a profitable book of business
  that will increase stockholder value over time
- Focusing on achieving sustained excellent financial performance, strategically
  modernizing our operations and processes to transform our business, capitalizing on
  opportunities to grow profitably and delivering a superior experience to our agents and
  policyholders
- Maintaining our highly responsive service levels as a key underlying force that contributes to solid growth in our commercial lines of business

## **Contact Information**





#### **Definitions of Non-GAAP Financial Measures**



We prepare our consolidated financial statements on the basis of GAAP. Our insurance subsidiaries also prepare financial statements based on statutory accounting principles state insurance regulators prescribe or permit ("SAP"). In addition to using GAAP-based performance measurements, we also utilize certain non-GAAP financial measures that we believe provide value in managing our business and for comparison to the financial results of our peers. These non-GAAP measures are net premiums written, operating income or loss and statutory combined ratio.

Net premiums written and operating income or loss are non-GAAP financial measures investors in insurance companies commonly use. We define net premiums written as the amount of full-term premiums our insurance subsidiaries record for policies effective within a given period less premiums our insurance subsidiaries cede to reinsurers. We define operating income or loss as net income or loss excluding after-tax net investment gains or losses, after-tax restructuring charges and other significant non-recurring items. Because our calculation of operating income or loss may differ from similar measures other companies use, investors should exercise caution when comparing our measure of operating income or loss to the measure of other companies.

## **Supplemental Information: Reconciliations**



#### Reconciliation of net premiums earned to net premiums written:

	Three Months Ended June 30,							lonths Ended June 30,			
2024			2023	% Cha	nge		2024 2		2023	% Change	
(dollars in thousands)											
\$	234,311	\$	216,260	:	8.3%	\$	462,060	\$	431,493	7.1	
	12,878		10,252	2:	5.6		36,571		32,323	13.1	
\$	247,189	\$	226,512		9.1%	\$	498,631	\$	463,816	7.5	
	\$	\$ 234,311 12,878	\$ 234,311 \$ 12,878	\$ 234,311 \$ 216,260 12,878 10,252	\$ 234,311 \$ 216,260 12,878 10,252 2	\$ 234,311 \$ 216,260 8.3% 12,878 10,252 25.6	2024     2023     % Change (dollars in thousand statement)       \$ 234,311     \$ 216,260     8.3%     \$ 12,878       \$ 12,878     \$ 10,252     25.6	2024         2023         % Change (dollars in thousands)           \$ 234,311         \$ 216,260         8.3%         \$ 462,060           12,878         10,252         25.6         36,571	2024     2023     % Change (dollars in thousands)       \$ 234,311     \$ 216,260     8.3%     \$ 462,060     \$ 12,878       \$ 10,252     25.6     36,571	2024         2023         % Change (dollars in thousands)         2024         2023           \$ 234,311         \$ 216,260         8.3%         \$ 462,060         \$ 431,493           12,878         10,252         25.6         36,571         32,323	

#### Reconciliation of net income to non-GAAP operating income:

	Three Months Ended June 30,						Six Months Ended June 30,				
	2024			2023	% Change	2024		2023		% Change	
			(	dollars in	thousands, exce	ept p	er share a	moun	ts)		
Reconciliation of Net Income											
to Non-GAAP Operating Income											
Net income	\$	4,153	\$	1,997	108.0%	\$	10,108	\$	7,201	40.4%	
Investment gains (after tax)		(582)		(1,978)	-70.6		(2,251)		(1,717)	31.1	
Non-GAAP operating income	\$	3,571	\$	19	NM	\$	7,857	\$	5,484	43.3%	
Per Share Reconciliation of Net Income											
to Non-GAAP Operating Income											
Net income – Class A (diluted)	\$	0.13	\$	0.06	116.7%	\$	0.31	\$	0.22	40.9%	
Investment gains (after tax)		(0.02)		(0.06)	-66.7		(0.07)		(0.05)	40.0	
Non-GAAP operating income – Class A	\$	0.11	\$	-	NM	\$	0.24	\$	0.17	41.2%	
Net income – Class B	\$	0.11	\$	0.05	120.0%	\$	0.28	\$	0.20	40.0%	
Investment gains (after tax)		(0.01)		(0.05)	-80.0		(0.06)		(0.05)	20.0	
Non-GAAP operating income – Class B	\$	0.10	\$	-	NM	\$	0.22	\$	0.15	46.7%	

## **Supplemental Information: GAAP Loss Ratio Components**



		C	Commercial Lines	Personal Lines						
		Workers'	Commercial							
	Automobile	Compensation	Multi-peril	Other	Total	Automobile	Homeowners	Other	Total	
Second Quarter 2024										
Loss ratio - core losses	64.2%	65.2%	44.9%	37.6%	54.8%	69.3%	29.1%	76.3%	55.3%	
Loss ratio - weather-related losses	2.3%	0.0%	15.9%	26.5%	9.0%	2.0%	31.7%	6.9%	12.79	
Loss ratio - large fire losses	0.6%	0.0%	14.9%	1.2%	6.0%	0.0%	12.4%	0.0%	4.49	
Loss ratio - net prior-year reserve development	-6.8%	17.4%	-0.2%	-6.8%	0.6%	-2.6%	0.4%	-3.9%	-1.6%	
Loss ratio	60.3%	82.6%	75.5%	58.5%	70.4%	68.7%	73.6%	79.3%	70.8%	
Second Quarter 2023										
Loss ratio - core losses	67.6%	52.7%	46.2%	36.6%	54.0%	73.7%	28.7%	55.6%	56.5%	
Loss ratio - weather-related losses	5.2%	0.0%	9.2%	19.4%	6.7%	2.4%	30.0%	8.6%	12.79	
Loss ratio - large fire losses	0.1%	0.0%	16.9%	2.7%	6.4%	0.0%	14.2%	0.0%	5.1%	
Loss ratio - net prior-year reserve development	-4.6%	6.5%	0.4%	7.0%	0.6%	-0.9%	-3.2%	9.9%	-1.0%	
Loss ratio	68.3%	59.2%	72.7%	65.7%	67.7%	75.2%	69.7%	74.1%	73.3%	

## **Supplemental Information: GAAP Loss Ratio Components**



		C	ommercial Lines	Personal Lines						
		Workers'	Commercial							
	Automobile	Compensation	Multi-peril	Other	Tota1	Automobile	Homeowners	Other	Tota1	
First Half 2024										
Loss ratio - core losses	66.7%	64.8%	48.2%	37.8%	56.9%	69.1%	32.9%	84.9%	56.6%	
Loss ratio - weather-related losses	1.5%	0.0%	10.2%	15.3%	5.6%	1.4%	26.6%	5.5%	10.5%	
Loss ratio - large fire losses	0.3%	0.0%	17.3%	5.4%	7.1%	0.0%	12.1%	0.0%	4.3%	
Loss ratio - net prior-year reserve development	-6.3%	14.3%	-5.0%	-6.4%	-1.7%	-1.9%	-1.4%	-23.5%	-2.3%	
Loss ratio	62.2%	79.1%	70.7%	52.1%	67.9%	68.6%	70.2%	66.9%	69.1%	
First Half 2023										
Loss ratio - core losses	67.8%	58.0%	49.4%	33.7%	56.1%	72.2%	30.2%	40.6%	55.1%	
Loss ratio - weather-related losses	3.7%	0.0%	9.9%	10.3%	5.7%	1.6%	27.0%	5.6%	10.9%	
Loss ratio - large fire losses	0.1%	0.0%	15.9%	3.7%	6.3%	0.0%	11.9%	0.0%	4.3%	
Loss ratio - net prior-year reserve development	-6.8%	-3.2%	-0.6%	4.2%	-2.8%	-0.5%	-2.5%	7.5%	-0.7%	
Loss ratio	64.8%	54.8%	74.6%	51.9%	65.3%	73.3%	66.6%	53.7%	69.6%	