

First Quarter 2023 Investor Presentation April 27, 2023

Kevin G. Burke President and Chief Executive Officer

**Jeffrey D. Miller** Executive Vice President and Chief Financial Officer



We base all statements contained in this release that are not historic facts on our current expectations. Such statements are forward-looking in nature (as defined in the Private Securities Litigation Reform Act of 1995) and necessarily involve risks and uncertainties. Forward-looking statements we make may be identified by our use of words such as "will," "expect," "intend," "plan," "anticipate," "believe," "seek," "estimate" and similar expressions. Our actual results could vary materially from our forward-looking statements. The factors that could cause our actual results to vary materially from the forward-looking statements we have previously made include, but are not limited to, adverse litigation and other trends that could increase our loss costs (including labor shortages and escalating medical, automobile and property repair costs), adverse and catastrophic weather events (including from changing climate conditions), our ability to maintain profitable operations (including our ability to underwrite risks effectively and charge adequate premium rates), prolonged economic challenges resulting from the COVID-19 pandemic, the adequacy of the loss and loss expense reserves of our insurance subsidiaries, the availability and successful operation of the information technology systems our insurance subsidiaries utilize, the successful development of new information technology systems to allow our insurance subsidiaries to compete effectively, business and economic conditions in the areas in which we and our insurance subsidiaries operate, interest rates, competition from various insurance and other financial businesses, terrorism, the availability and cost of reinsurance, legal and judicial developments including those related to COVID-19 business interruption coverage exclusions, changes in regulatory requirements, our ability to attract and retain independent insurance agents, changes in our A.M. Best rating and the other risks that we describe from time to time in our filings with the Securities and Exchange Commission. We disclaim any obligation to update such statements or to announce publicly the results of any revisions that we may make to any forward-looking statements to reflect the occurrence of anticipated or unanticipated events or circumstances after the date of such statements.

Reconciliations of non-GAAP data are included in the financial supplement section of this presentation.

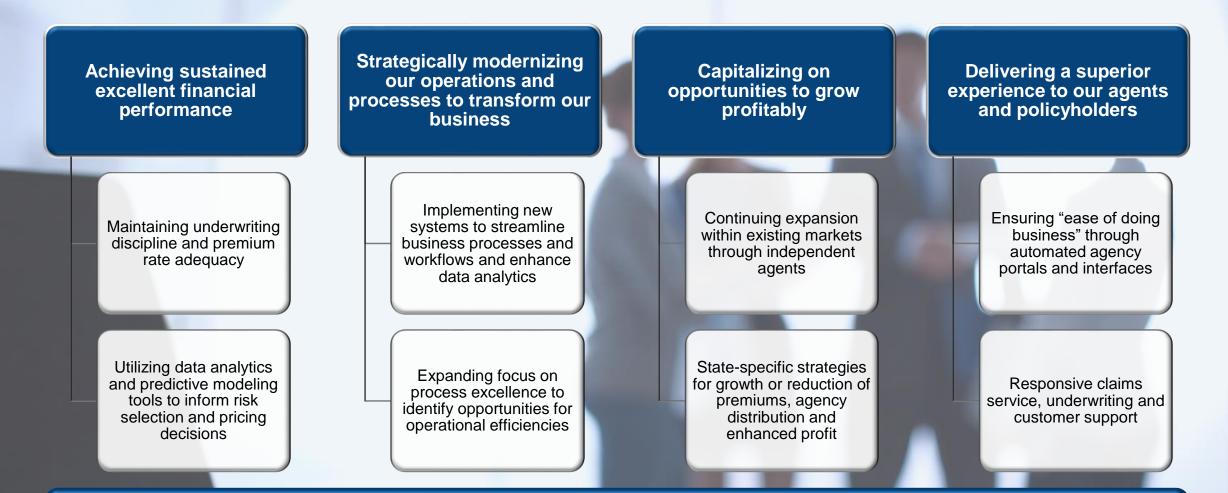


Donegal Group Inc. is an insurance holding company whose insurance subsidiaries and affiliates offer commercial and personal lines of property and casualty insurance to businesses and individuals in 24 Mid-Atlantic, Midwestern, New England, Southern and Southwestern states through approximately 2,300 independent insurance agencies.

The Company offers full lines of commercial products (approx. 62% of 2022 NPW) and personal products (approx. 38% of 2022 NPW), including commercial multi-peril, automobile, homeowners, workers' compensation and other coverages.

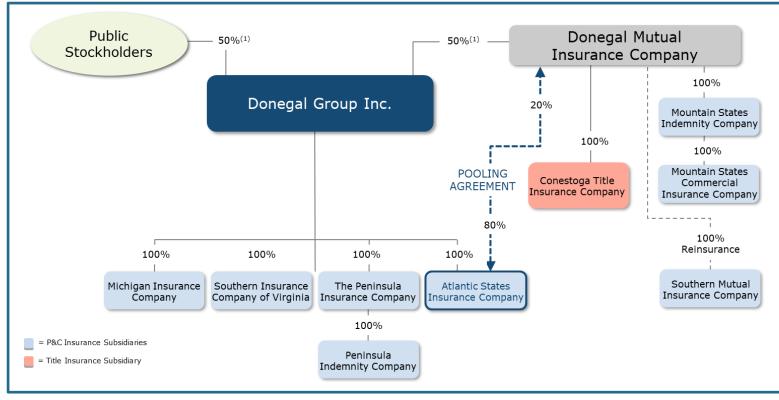
## Strategies to Provide Value to Stakeholders

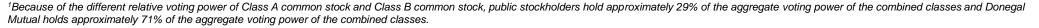




Continued emphasis on growing commercial lines while maintaining a profitable book of personal lines

- Pooling agreement fosters an environment of continuity and maintains superior employee relations in which the business can grow.
- Shared combined business plan to enhance market penetration and underwriting profitability.
- Product offerings are **complementary**, offering a **broad range of products** that expands our ability to service accounts.



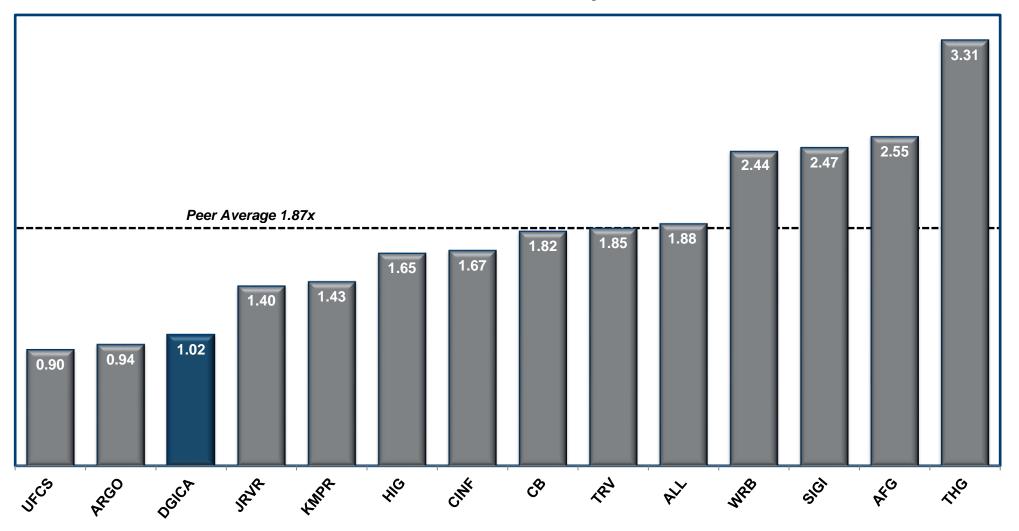




Rated A (Excellent) by A.M. Best



### **Price-to-Book Multiple**

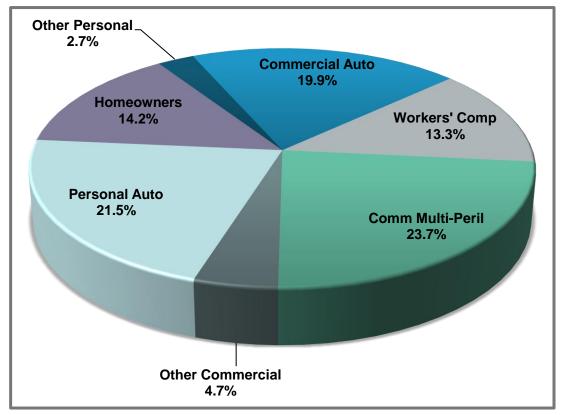


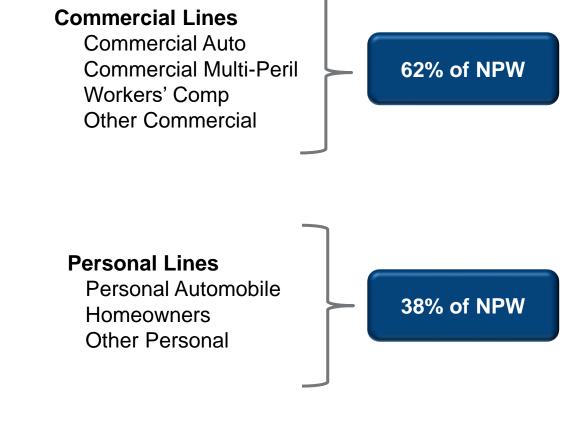
DGICA: Price and Book Value as of 03/31/2023 Peer Data Source: FactSet; Price as of 03/31/2023 and Book Value as of 12/31/2022

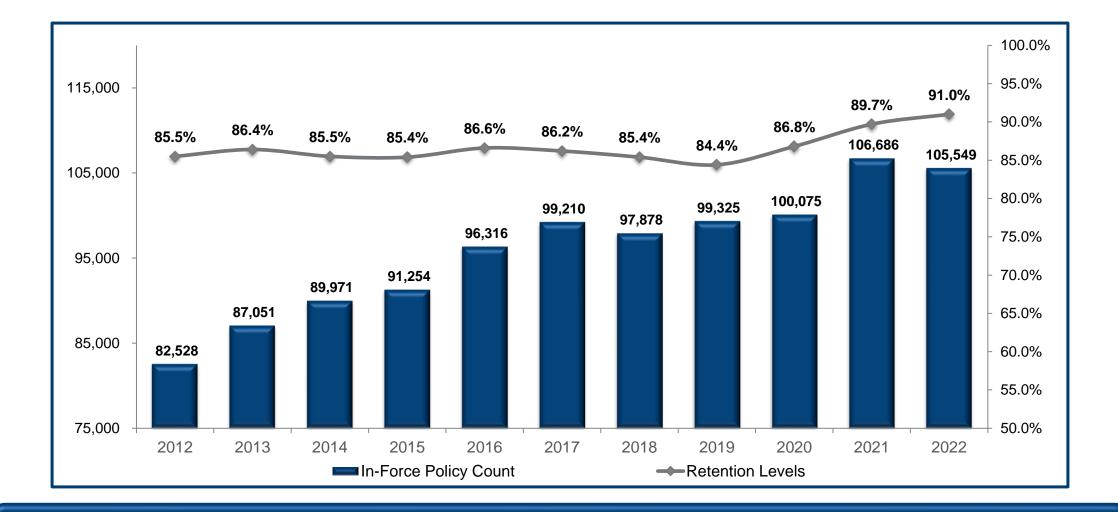


### Net Premiums Written by Line of Business

Year Ended December 31, 2022







# Q1 2023 Update

In-Force Policy Count of 103,936 with Premium Retention of 90.7%

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## **First Quarter 2023 – Overview**



Strong Premium Growth	Underwriting Results		High-Quality Investment Portfolio		
Net Premiums Earned	Loss Ratio	Expense Ratio	Net Investment Income	Investment Yield	
<b>\$215.2M</b> <b>8.0%</b> vs. Q1'22	64.2% (5.0 pts) vs. Q1'22	<b>36.4%</b> (0.6 pts) vs. Q1'22	<b>\$9.4M</b> 20.2% vs. Q1'22	<b>2.9%</b> <b>40 bps</b> vs. Q1'22	

Premium growth reflects new business writings, strong premium retention and a continuation of renewal premium increases.

# Financial Results – First Quarter 2023



(dollars in thousands, except per share data)	Q1'23	Q1'22	Change
Net Premiums Written	\$237,304	\$218,442	8.6%
Net Premiums Earned	\$215,233	\$199,249	8.0%
			Better/(Worse)
Loss Ratio	64.2%	59.2%	(5.0 pts)
Core	56.5%	58.7%	2.2 pts
Weather	6.5%	4.0%	(2.5 pts)
Large Fire Losses	5.1%	4.8%	(0.3 pts)
Prior Accident Year Development Adverse/(Favorable)	(3.9%)	(8.3%)	(4.4 pts)
Expense Ratio	36.4%	35.8%	(0.6 pts)
Dividend Ratio	<u>0.6%</u>	<u>0.8%</u>	<u>0.2 pts</u>
Combined Ratio	101.2%	95.8%	(5.4 pts)
Net Investment Income	\$9,449	\$7,859	20.2%
Net Income	\$5,204	\$13,145	(60.4%)
Per Share – Class A (Diluted)	\$0.16	\$0.43	(62.8%)
Book Value Per Share	\$15.01	\$16.72	(10.2%)

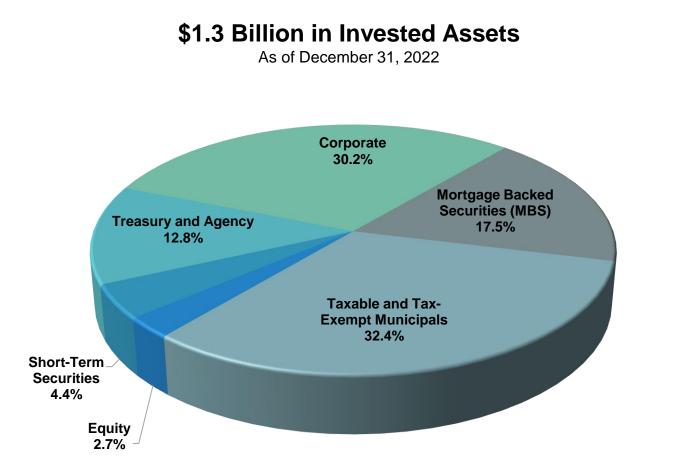


- Strong premium retention and solid overall renewal rate increases of +9.6%\* in Q1'23.
- Continued premium expansion in all lines of business, driven by personal lines but actively working to moderate our growth until we have better clarity on rate adequacy and stabilization of loss costs.
- Experienced elevated weather and large fire losses in the quarter but incremental improvement from prior consecutive quarters in 2022.

	Net Premiums Written			Statutory Combined Ratio			
(\$ in millions)	Q1'23	Q1'22	Change Better/(Worse)	Q1'23	Q1'22	Change Better/(Worse)	
Commercial Lines – Total	\$153.0	\$146.8	4.2%	99.8%	93.5%	(6.3 pts)	
Automobile	\$52.1	\$48.6	7.1%	96.2%	89.1%	(7.1 pts)	
Workers' Compensation	\$33.2	\$32.9	0.9%	86.2%	97.0%	10.8 pts	
Commercial Multi-peril	\$55.9	\$54.2	3.0%	114.8%	99.7%	(15.1 pts)	
Other	\$11.9	\$11.1	7.0%	79.7%	72.4%	(7.3 pts)	
Personal Lines - Total	\$84.3	\$71.6	17.7%	98.9%	94.8%	(4.1 pts)	
Automobile	\$50.0	\$42.2	18.3%	103.9%	93.5%	(10.4 pts)	
Homeowners	\$28.2	\$23.5	19.9%	100.6%	108.0%	7.4 pts	
Other	\$6.1	\$5.9	4.6%	49.3%	43.8%	(5.5 pts)	
Total Lines	\$237.3	\$218.4	8.6%	99.6%	94.1%	(5.5 pts)	

Certain components may not foot due to rounding. (\*excludes Workers' Comp)





- Investment portfolio emphasizes on highquality fixed-income securities
- "Laddering" structure provides additional measure of liquidity
- Added assets to mortgage-backed portfolio for less exposure in a volatile market
- Reinvestment rate for Q1 2023 exceeded rate received on maturing assets by ~133 basis points

# **Investment Thesis**



- Well-established regional insurance group with a diverse book of business including both commercial and personal lines
- Continuing the optimization of our mix of business with emphasis on commercial lines while strategically stabilizing personal lines to maintain a profitable book of business that will increase stockholder value over time
- Focusing on achieving sustained excellent financial performance, strategically modernizing our operations and processes to transform our business, capitalizing on opportunities to grow profitably and delivering a superior experience to our agents and policyholders
  - Maintaining our highly responsive service levels as a key underlying force that contributes to solid growth in our **commercial lines of business**

# **Contact Information**



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We prepare our consolidated financial statements on the basis of GAAP. Our insurance subsidiaries also prepare financial statements based on statutory accounting principles state insurance regulators prescribe or permit ("SAP"). In addition to using GAAP-based performance measurements, we also utilize certain non-GAAP financial measures that we believe provide value in managing our business and for comparison to the financial results of our peers. These non-GAAP measures are net premiums written, operating income or loss and statutory combined ratio.

Net premiums written and operating income or loss are non-GAAP financial measures investors in insurance companies commonly use. We define net premiums written as the amount of full-term premiums our insurance subsidiaries record for policies effective within a given period less premiums our insurance subsidiaries cede to reinsurers. We define operating income or loss as net income or loss excluding after-tax net investment gains or losses, after-tax restructuring charges and other significant non-recurring items. Because our calculation of operating income or loss may differ from similar measures other companies use, investors should exercise caution when comparing our measure of operating income or loss to the measure of other companies.



#### Reconciliation of net premiums earned to net premiums written:

	Three N	Three Months Ended March 31,				
	2023	2022	% Change			
	(dollars in thousands)					
Reconciliation of Net Premiums						
Earned to Net Premiums Written						
Net premiums earned	\$ 215,233	\$ 199,249	8.0%			
Change in net unearned premiums	22,071	19,193	15.0			
Net premiums written	\$ 237,304	\$ 218,442	8.6%			

#### Reconciliation of net income to non-GAAP operating income:

	Three Months Ended March 31,				
		2023		2022	% Change
	(dollars in thousands, except per share				pt per share
	amounts)				
Reconciliation of Net Income					
to Non-GAAP Operating Income					
Net income	\$	5,204	\$	13,145	-60.4%
Investment losses (after tax)		261		60	335.0
Non-GAAP operating income	\$	5,465	\$	13,205	-58.6%
Per Share Reconciliation of Net Income					
to Non-GAAP Operating Income					
Net income – Class A (diluted)	\$	0.16	\$	0.43	-62.8%
Investment losses (after tax)		0.01		-	NM
Non-GAAP operating income – Class A	\$	0.17	\$	0.43	-60.5%
Net income – Class B	\$	0.15	\$	0.39	-61.5%
Investment losses (after tax)		-		-	NM
Non-GAAP operating income – Class B	\$	0.15	\$	0.39	-61.5%